

Insurance Compensation System (Full Coverage Insurance)

Insurance and compensation are included in the basic fees of car rental. In the event of an accident, compensation will be provided up to the following amounts:

1. **Personal Injury Compensation**: Unlimited per person (including vehicle liability insurance).
2. **Third Party Property Damage Compensation**: Unlimited per accident.
3. **Vehicle Damage Compensation**: Limited to the current value of the vehicle involved in the accident per occurrence.
4. **Personal Injury Compensation Limit**: Unlimited.
 - *1 When a passenger is injured (including death or aftereffects) due to a traffic accident, compensation will be paid without limit, regardless of the driver's fault.

Commercial Loss Compensation (NOC) is already included in the insurance.

Breakdown Services:

1. **Towing Service**: Covered.
2. **Jumpstart Service for Dead Battery**: Covered.
 - Reconnecting cables to restart the engine after battery discharge.
3. **Unlocking Service for Locked Doors**: Available only if identity can be confirmed through rental credentials.
4. **Tire Replacement in Case of Blowout**:
 - If the vehicle does not have a spare tire, it should be towed to the nearest auto repair shop. Cost of repairing damaged tires, cost of new tires and labor, and cost of tire puncture repair kits are borne by the customer.
5. **Lifting Service for Stuck Wheels**: Support provided to lift wheels stuck in a rut, up to 1 meter.
6. **Refueling in Case of Fuel Shortage**: Valid once per rental, up to 10 liters of gasoline or diesel.

Note on Roadside Assistance Services (Exclusions)*:

Roadside assistance does not apply in certain situations such as when the vehicle is unlocked due to activated security devices (e.g., electronic chip theft prevention system), opening the trunk after activation, or difficulties opening doors due to vehicle model, year, key type, etc.

Important Notes:

- Roadside assistance services listed above are provided by the insurance company's affiliated roadside assistance service.
- On-site emergency response and light operations are free, but other operations may incur charges.

- Costs will be borne by the customer in cases exceeding compensation limits, exemptions in insurance terms, accidents violating car rental terms, or damages caused by intentional use.
- Conditions may vary depending on the car rental shop or insurance company.

****Cases Not Covered by Insurance Compensation:****

- Failure to report to the police (lack of accident evidence).
- Accidents caused by third-party drivers not notified at departure.
- Accidents caused by unlicensed driving.
- Accidents caused by drunk driving.
- Accidents occurring after the scheduled rental period without continuing contact for vehicle usage.
- Other violations of the terms stated herein.

****Additional Notes:****

- Insurance does not cover or compensate for losses that are not covered by insurance.
- If the accident falls within the exempted scope of the insurance terms, no compensation will be paid.
- Additionally, without accident proof issued by the police, it may not be possible to pay insurance compensation.

****Other Situations Not Covered by the Insurance Compensation System must be borne by the customer.****

****Note:****

- For tire replacements, please use designated insurance company roadside assistance services or replace them yourself.
- In the event of a flat tire in a vehicle without a spare tire, do not use a tire puncture repair kit; instead, rely on roadside assistance provided by the affiliated insurance company to tow the vehicle to the nearest garage (if it is the affiliated insurance company's roadside assistance service, it is free under specified conditions).
- The cost of the tire puncture repair kit will be borne by the customer if emergency tire puncture repair measures using the car tire puncture repair kit are required.
- When replacing new tires, please contact the rental shop in advance. Generally, tires equivalent to the damaged tire need to be replaced.

****Remarks:****

- All insurances can only be used once during the rental period. If an accident or vehicle breakdown occurs unfortunately, insurance needs to be repurchased to be used again, otherwise it will be treated as if full insurance has not been purchased for processing.
- Whether the accident is eligible for insurance compensation will be determined by the insurance company's assessment.

- Our company prohibits driving vehicles into zoos for sightseeing purposes (such as the following zoos). If a vehicle enters and causes damage, no insurance compensation will be made, and the contract holder will be liable for all vehicle responsibilities.

- Iwate Safari Park (Iwate Prefecture)
- Tohoku Safari Park (Fukushima Prefecture)
- Nasu Safari Park (Tochigi Prefecture)
- Gunma Safari Park (Gunma Prefecture)
- Fuji Safari Park (Shizuoka Prefecture)
- Himeji Central Park (Hyogo Prefecture)
- Akiyoshidai Natural Park Safari Land (Yamaguchi Prefecture)
- Kyushu Natural Animal Park African Safari (Oita Prefecture)

For any other zoo not listed above, driving a vehicle as a sightseeing car is strictly prohibited.

Insurance Compensation System (Without Full Coverage Insurance)

In the event that full coverage insurance is not purchased, compensation limits are as follows:

1. ****Personal Injury Compensation****: Up to a maximum of 30 million Japanese Yen (customer liability: 100,000 JPY).
2. ****Third Party Property Damage Compensation****: Up to a maximum of 30 million Japanese Yen per accident (customer liability: 100,000 JPY).
3. ****Vehicle Damage Compensation****: Limited to the current value of the vehicle involved in the accident (customer liability: 50,000 JPY or 100,000 JPY).
4. ****Personal Injury Compensation Limit****: Up to a maximum of 30 million Japanese Yen, including for passenger injury (customer liability: 100,000 JPY).

- *1 When a passenger is injured (including death or aftereffects) due to a traffic accident, compensation of up to 30 million Japanese Yen will be paid, regardless of the driver's fault.

****Costs to be borne by the customer.****

****Commercial Loss Compensation (NOC)****:

During the rental period, if repairs or cleaning of the vehicle are required due to accidents, theft, vehicle breakdown, damage, etc., the following costs will be borne by the customer to compensate for business losses:

(In Japanese Yen, including 10% consumption tax)

- Returning the vehicle to the designated store for driving: 20,000 JPY.
- If the vehicle cannot be driven and is not returned to the scheduled store, a fee of 50,000 JPY will be charged.
- Note: If the vehicle is not returned to the store while it is drivable (e.g., left on the roadside), an additional business loss compensation fee of 50,000 JPY will be levied.

****Breakdown Services.****

1. ****Towing Service****: Covered.
2. ****Jumpstart Service for Dead Battery****: Covered.
 - Reconnecting cables to restart the engine after battery discharge.
3. ****Unlocking Service for Locked Doors****: Available only if identity can be confirmed through rental credentials.
4. ****Tire Replacement in Case of Blowout****:

- If the vehicle does not have a spare tire, it should be towed to the nearest auto repair shop. Cost of repairing damaged tires, cost of new tires and labor, and cost of tire puncture repair kits are borne by the customer.

5. ****Lifting Service for Stuck Wheels****: Support provided to lift wheels stuck in a rut.

6. ****Refueling in Case of Fuel Shortage****: Refuel with gasoline or diesel (engine unable to start due to fuel exhaustion).

****Note****: Regardless of whether full coverage insurance is purchased, customers must notify the police and obtain proof in the event of an accident. If the customer fails to contact the police after an accident, the company reserves the right to claim all compensation amounts from the customer and retains all rights to pursue this.

****Additional Notes:****

- All insurances can only be used once during the rental period. If an accident or vehicle breakdown occurs unfortunately, insurance needs to be repurchased to be used again, otherwise it will be treated as if full insurance has not been purchased for processing.

- Whether the accident is eligible for insurance compensation will be determined by the insurance company's assessment.

- Our company prohibits driving vehicles into zoos for sightseeing purposes (such as the following zoos). If a vehicle enters and causes damage, no insurance compensation will be made, and the contract holder will be liable for all vehicle responsibilities.

- Iwate Safari Park (Iwate Prefecture)
- Tohoku Safari Park (Fukushima Prefecture)
- Nasu Safari Park (Tochigi Prefecture)
- Gunma Safari Park (Gunma Prefecture)
- Fuji Safari Park (Shizuoka Prefecture)
- Himeji Central Park (Hyogo Prefecture)
- Akiyoshidai Natural Park Safari Land (Yamaguchi Prefecture)
- Kyushu Natural Animal Park African Safari (Oita Prefecture)

For any other zoo not listed above, driving a vehicle as a sightseeing car is strictly prohibited.

保險賠償制度 (如有購買全額保險時)

保險和賠償包含在汽車租賃的基本費用中。
發生事故時，將賠償以下金額的保險金。

1. 人身賠償，每人無上限(包括車輛責任險)
2. 每次事故第三者財產賠償無上限
3. 自身車輛賠償僅限於每次事故車輛的當前價值
4. 人身傷害賠償限額為無上限

*1 當乘客因交通事故受傷(包括死亡或後遺症)時，無論司機是否有過失，都將支付賠償金額無上限

保險已包括商業損失賠償 (NOC)

故障

1. 車輛拖吊服務

2. 電瓶沒電時重新啟動

電池放電後，連接電纜並重新啟動引擎。

車門鎖止時開鎖服務

僅適用於可透過租車通行證確認身分的情況

3. 爆胎時更換備胎*

如果沒有備胎的車輛爆胎，請將車輛拖到最近的汽車修理廠(也可以使用爆胎修護套件)。

*修復損壞輪胎的費用、新輪胎的費用和工資、汽車爆胎修護包的費用均由客戶承擔。

車輪陷入溝渠時提升

當車輪陷入溝渠時，最多支援至其提升至1公尺。

燃料不足時加油

每次租賃有效一次。補充最多10公升汽油或柴油(缺少燃油意味著引擎因燃油耗盡而無法啟動)。

*2道路救援服務不適用於以下情況。當安全裝置(電子晶片防盜系統等)啟動時車輛解鎖。打開後行李箱。

還有一些情況下, 汽車型號、年份、鑰匙類型等都會導致操作員開門困難。

注意:

上述道路救援服務為合作產品保險公司的道路救援服務。

現場緊急應變和輕型作業免費, 但其他作業需要付費。

若賠償金額超過賠償金額、保險條款豁免、違反汽車租賃條款的事務、以及人為使用造成的損壞, 費用將由客戶承擔。

條件可能因汽車租賃店或保險公司而異。

不適用保險賠償制度的情況:

未向警方報案時(沒有事故證據時)

出發時通知的司機以外的第三方駕駛造成的事故

無證駕駛引發的事故

酒後駕車引發的事故

發生事故, 超過預定租賃時間, 無接觸繼續使用汽車時

其他違反本條款的事項

例如: 如果您將鑰匙留在車內或鑰匙被偷了

注意:

保險未承保或賠償的損失應由客戶負擔。

若事故屬於保險條款的免責範圍, 保險金將不予賠償。

此外, 如果沒有警方出具的事務證明, 則可能無法支付保險金。

不屬於保險賠償制度範圍的, 其他情況需由客戶自行承擔

注意:

如需更換備胎, 請使用指定保險公司的道路救援服務, 或由客戶自行更換。

沒有備胎的車輛發生輪胎刺穿時, 請勿使用輪胎刺穿修理包, 直接委託產品保險公司提供道路救援服務。道路救援可用於將車輛拖至最近的車庫等(如果是產品保險公司的道路救援服務, 在規定條件下是免費的)

如果需要使用汽車輪胎刺破修復套件進行緊急輪胎刺破應對措施, 則汽車輪胎刺破修復套件的費用由客戶承擔。

更換新輪胎時, 請提前聯絡租車店。原則上, 與損壞輪胎相當的輪胎需要更換。

備注：

所有保險只能在租用期間使用一次，不幸發生意外或車輛故障後保險需要重新購買才能使用，不然當作沒有購買全額保險作處理。

事故是否適用於保險賠償，一切權利及解釋將會有保險公司判定。

本公司車輛禁止駛入動物園內作觀覽車用途(如下列動物園)如駛入並令車輛損壞，保險並不作任何賠償，而且契約者需要賠償車輛全部責任

岩手サファリパーク(岩手県)

東北サファリパーク(福島県)

那須サファリパーク(栃木県)

群馬サファリパーク(群馬県)

富士サファリパーク(静岡県)

姫路セントラルパーク(兵庫県)

秋吉台自然公園サファリランド(山口県)

九州自然動物公園アフリカンサファリ(大分県)

*如有上列動物園外，能駕駛車輛進入當觀覽車一律都視為禁止

保險賠償制度 (沒有購買全額保險時)

1. 人身賠償，最高賠償3000萬日元(客人賠償金100,000日元)
2. 每次事故財產賠償(對方物件例如房屋或車輛私人財產) 最高賠償3000萬日元(客人賠償金100,000日元)
3. 車輛賠償僅限於事故車輛的當前價值(客人賠償金50,000日元或100,000日元)
4. 人身傷害賠償限額為(包括最高賠償3000萬日元)(客人賠償金100,000日元)
5. 當乘客因交通事故受傷(包括死亡或後遺症)時，無論司機是否有過失，都將支付賠償金額最高賠償3000萬日元(客人賠償金100,000日元)

此費用需要客戶支付

商業損失賠償 (NOC)

租賃期間，如因事故、竊盜、車輛故障、損壞等原因必須對車輛進行修理或清洗，以下費用由客戶承擔，以補償業務損失。

(日圓/含10%消費稅)

車輛返回指定商店即可駕駛:20,000日元

如果無法駕駛車輛且未將車輛歸還至預定商店,將收取50,000日元。

註:若車輛在可行駛時未歸還店家(例如放置在路邊等),將額外收取5萬日圓的營業損失賠償金。

如有以下車輛故障將以實報實消計算

1.車輛拖吊服務

2.電瓶沒電時重新啟動

電池放電後,連接電纜並重新啟動引擎。

車門鎖止時開鎖服務

僅適用於可透過租車通行證確認身分的情況

3.爆胎時更換備胎*

如果沒有備胎的車輛爆胎,請將車輛拖到最近的汽車修理廠(也可以使用爆胎修理套件)。

*修復損壞輪胎的費用、新輪胎的費用和工資、汽車爆胎修理包的費用均由客戶承擔。

車輪陷入溝渠時提升

當車輪陷入溝渠時,支援其提升。

燃料不足時加油

補充汽油或柴油(缺少燃油意味著引擎因燃油耗盡而無法啟動)。

注意:不論有沒有購買全額保險,發生事故後顧客亦需要通知警察並取得證明,如客戶發生事故後並沒有聯絡警察,本公司將會向客戶索取一切賠償金額,並保留一切追究權利

備注:

所有保險只能在租用期間使用一次，不幸發生意外或車輛故障後保險需要重新購買才能使用，不然當作沒有購買全額保險作處理。

事故是否適用於保險賠償，一切權利及解釋將會有保險公司判定。

本公司車輛禁止駛入動物園內作觀覽車用途(如下列動物園)如駛入並令車輛損壞，保險並不作任何賠償，而且契約者需要賠償車輛全部責任

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*如有上列動物園外，能駕駛車輛進入當觀覽車一律都視為禁止